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TEMPUS LEBANON HIGHER EDUCATION REFORM EXPERTS

Lebanese 

Higher Education Modernisation Quality Assurance

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Outline

- HE competitiveness triangle
- Survey Answers :
 - The most three urgent problems
 - Believing in QA and QE
 - QA and Autonomy
 - Implementation of an Institutional QA system
 - Establishment of a L^{HEI}QA Agency to build standards and guidelines



The three spheres of Quality TEMPUS LEBANON HERE



- Quality planning ?



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The EHEA with its 40 states is characterised by its diversity

“Of political systems, higher education systems, socio-cultural and educational traditions, languages, aspirations and expectations.

This makes a single monolithic approach to quality, standards and quality assurance in higher education inappropriate.” -- ENQA* report

(*) : ENQA - European Network for Quality Assurance in Higher Education

Berlin communiqué of 19 September 2003

The Ministers of the Bologna Process signatory states invited the ENQA through its members, in cooperation with the EUA, EURASHE, and ESIB, to:

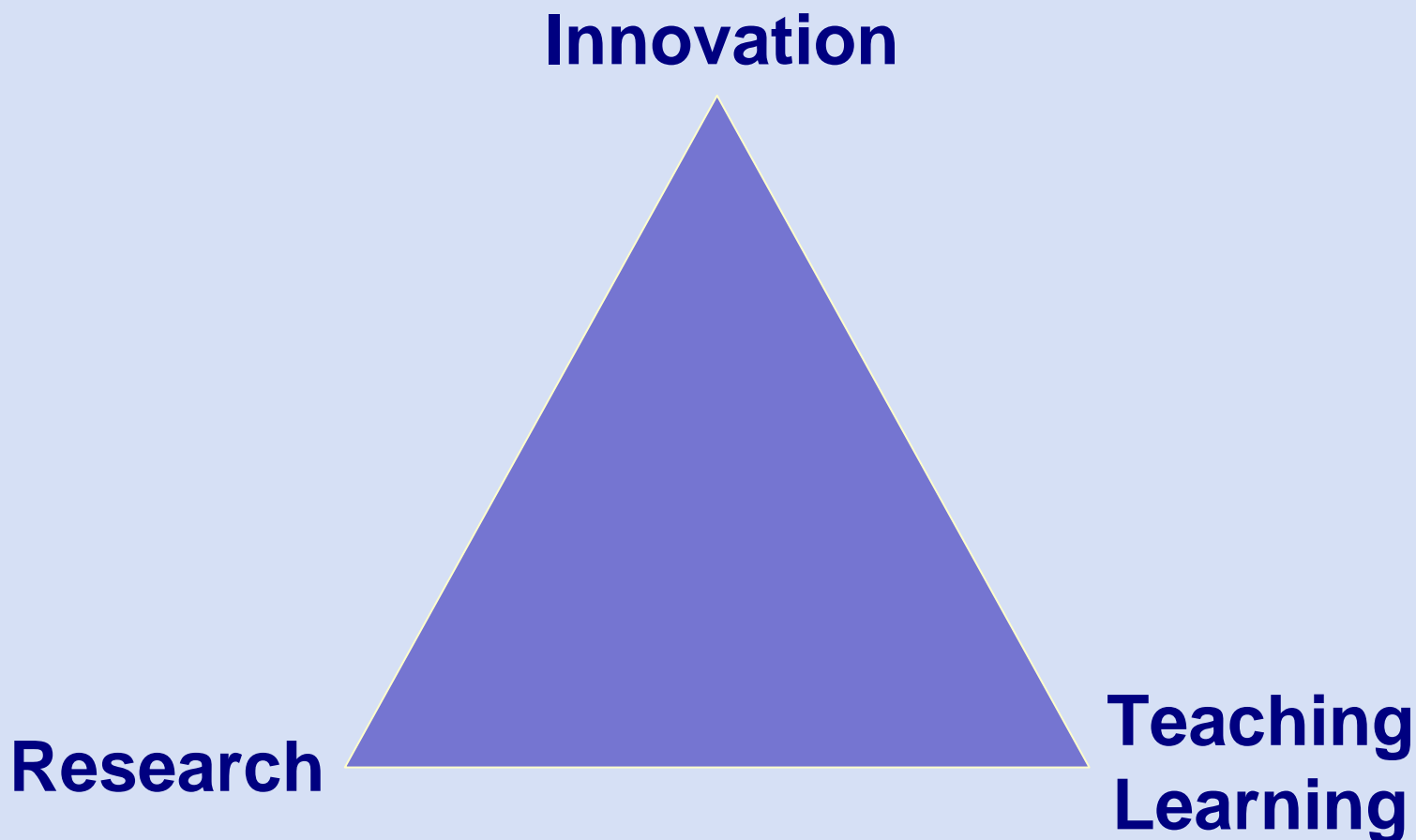
- **develop an "agreed set of standards, procedures and guidelines on QA"**
- **"explore ways of ensuring an adequate peer review system for QA and/or accreditation agencies or bodies"**

Berlin communiqué of 19 September 2003

- And to report back through the Bologna Follow-Up Group to Ministers in 2005.
- The Ministers also asked ENQA* to take due account **“of the expertise of other quality assurance associations and networks”**

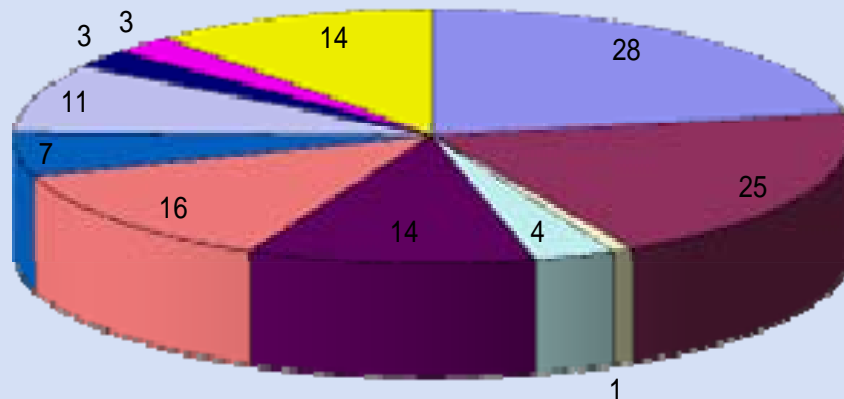
(*): ENQA's General Assembly confirmed on 4 November 2004 the change of the former European Network into the **European Association**

HE Competetivity triangle





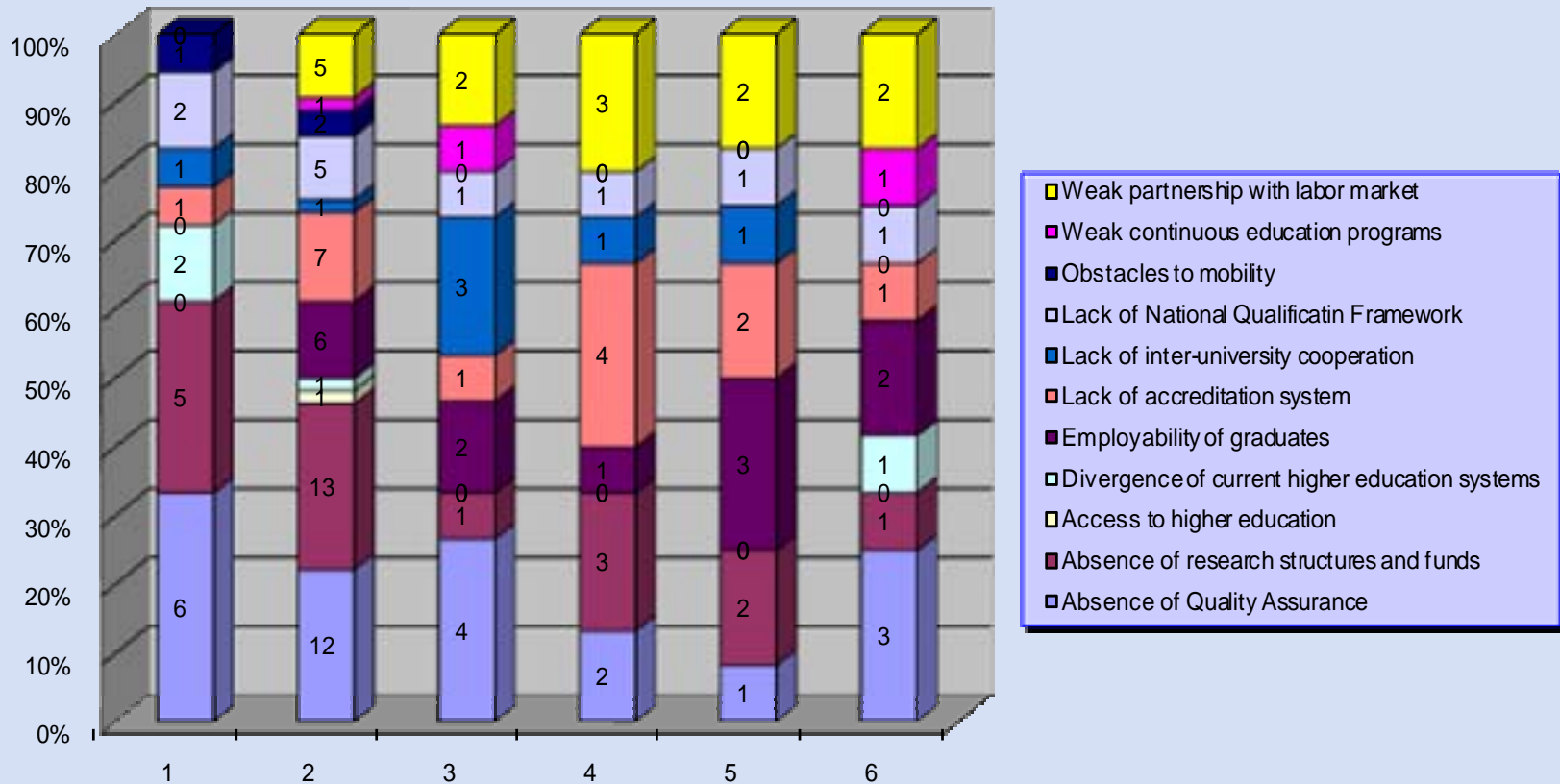
III.1 The most three urgent problems to tackle



- Absence of Quality Assurance
- Absence of research structures and funds
- Access to higher education
- Divergence of current higher education systems
- Employability of graduates
- Lack of accreditation system
- Lack of inter-university cooperation
- Lack of National Qualificatin Framework
- Obstacles to mobility
- Weak continuous education programs
- Weak partnership with labor market



III.1 The most three urgent problems to tackle

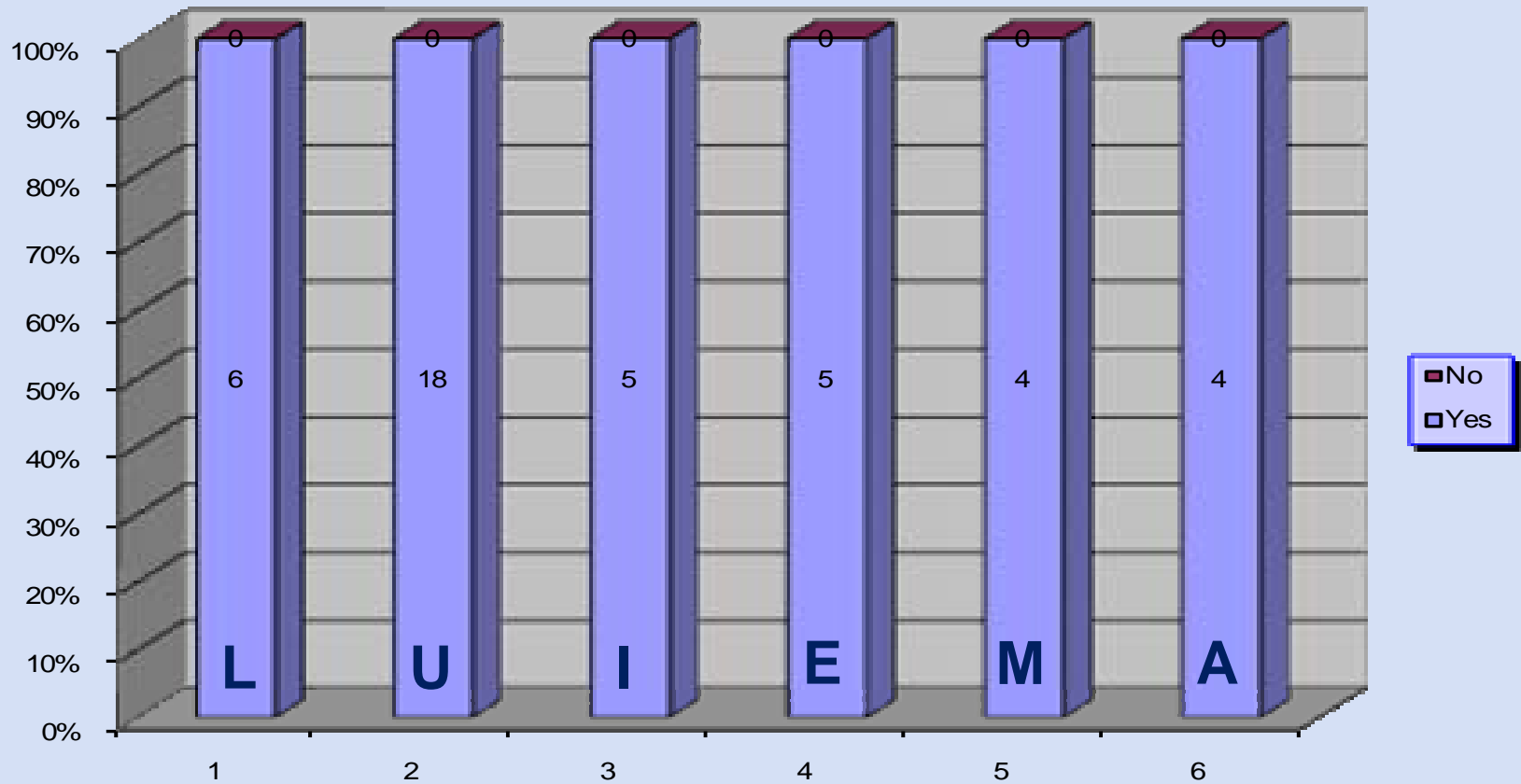


Definitions and confusion !



- Evaluation
- Accreditation
- Certification
- Quality Assurance
- Quality Assurance System

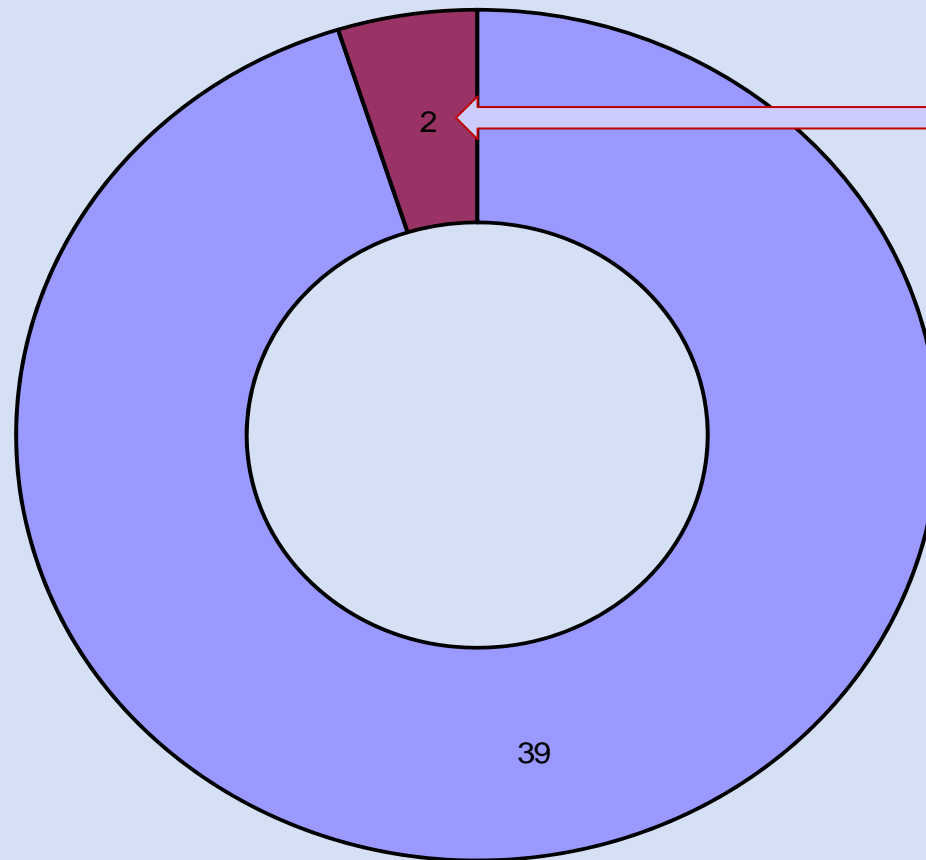
IV.1 Believing in QA and QE in HE





IV.2 Believing that QA can

enhance HEI Autonomy



2 Higher Education Institutions

- Yes
- No

Definition



■ Quality Assurance

-- Definition proposal:

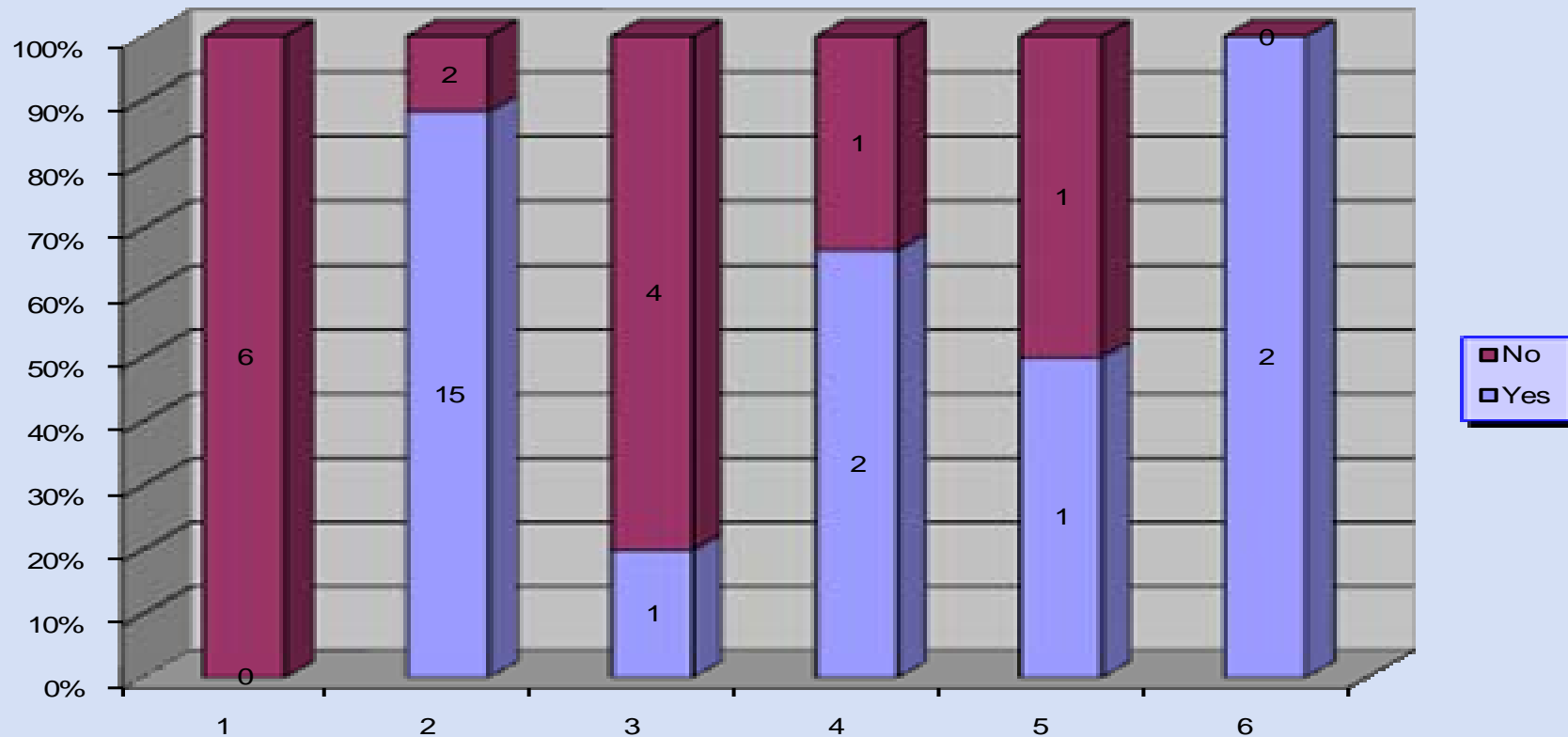
- QA means the procedures, processes and systems used by the HEI to safeguard and improve the quality of its education and other activities.

Definition

- **Quality Assurance system**
 - **Definition proposal:**
 - The concept of **quality assurance system** (QA system) **includes both :**
 - **quality management**
 - **and quality enhancement**



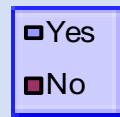
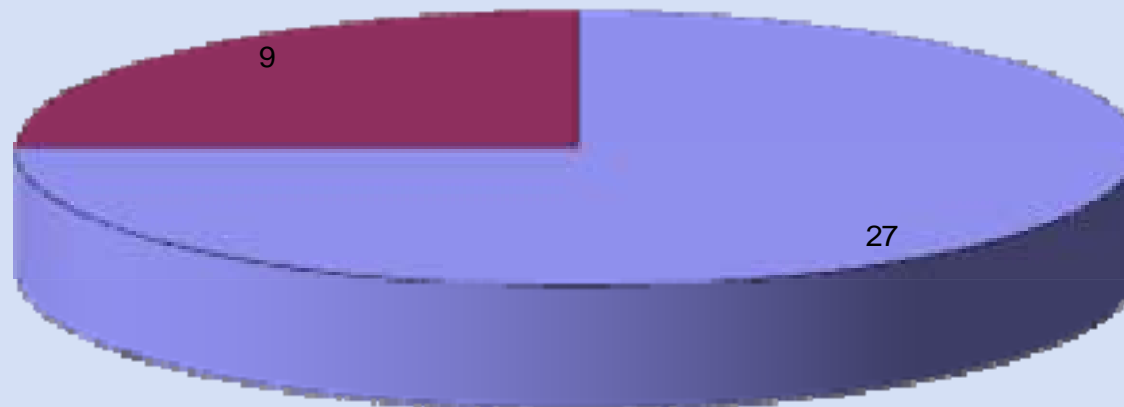
IV.3 Implementation of an Institutional QA System





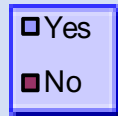
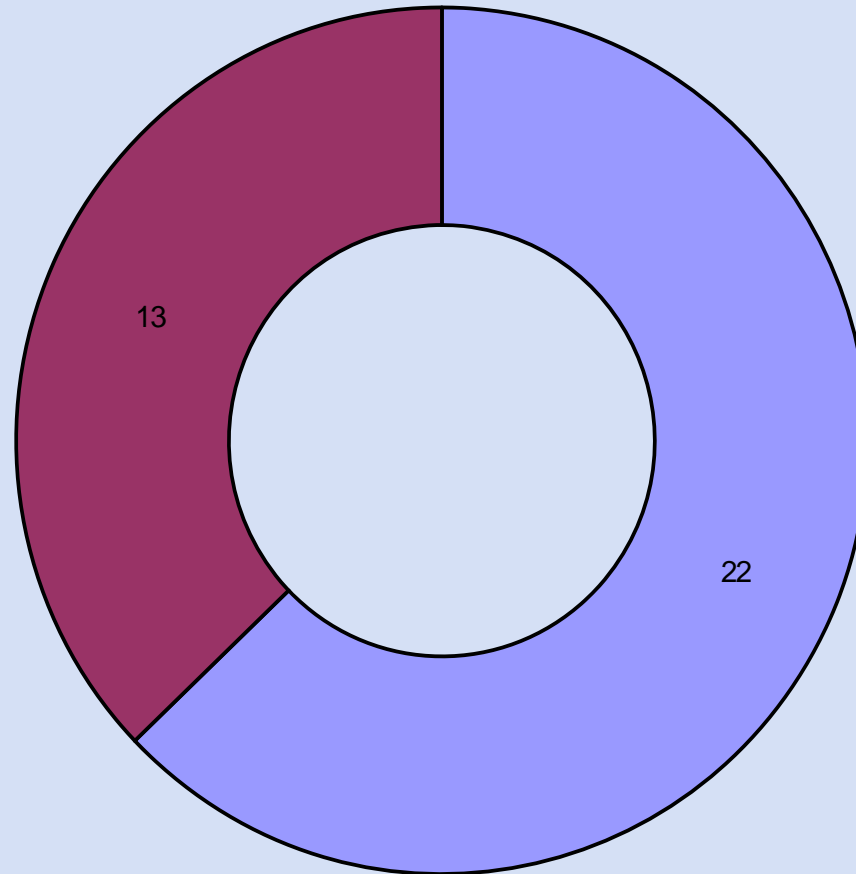
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IV.4 QA procedures in place



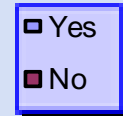
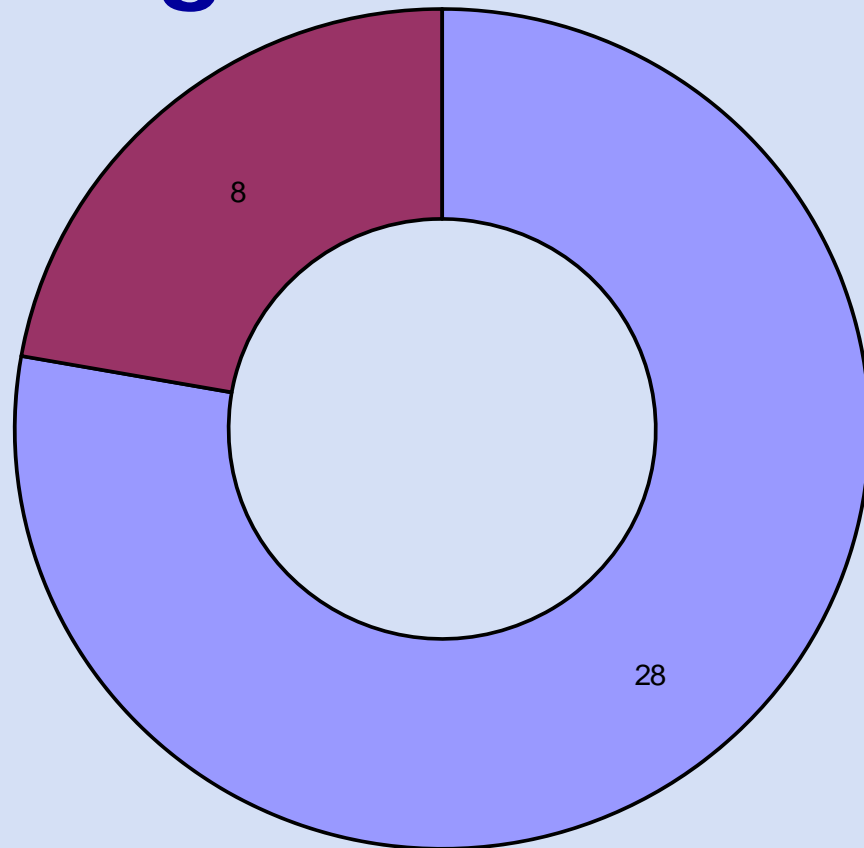


IV.5 QA procedures definition and documentation



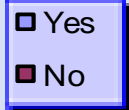
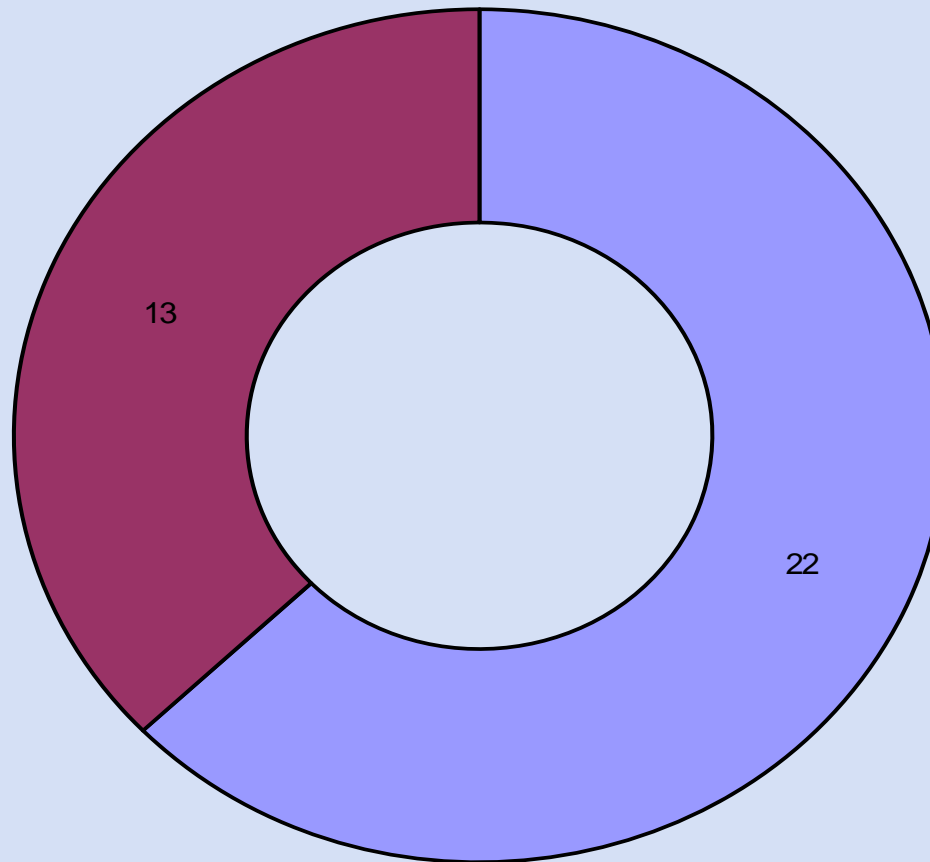


IV.6 QA system and management/steering





IV.7 Quality actors and responsibilities definition and documentation





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IV.8 Whom is involved in QA ?

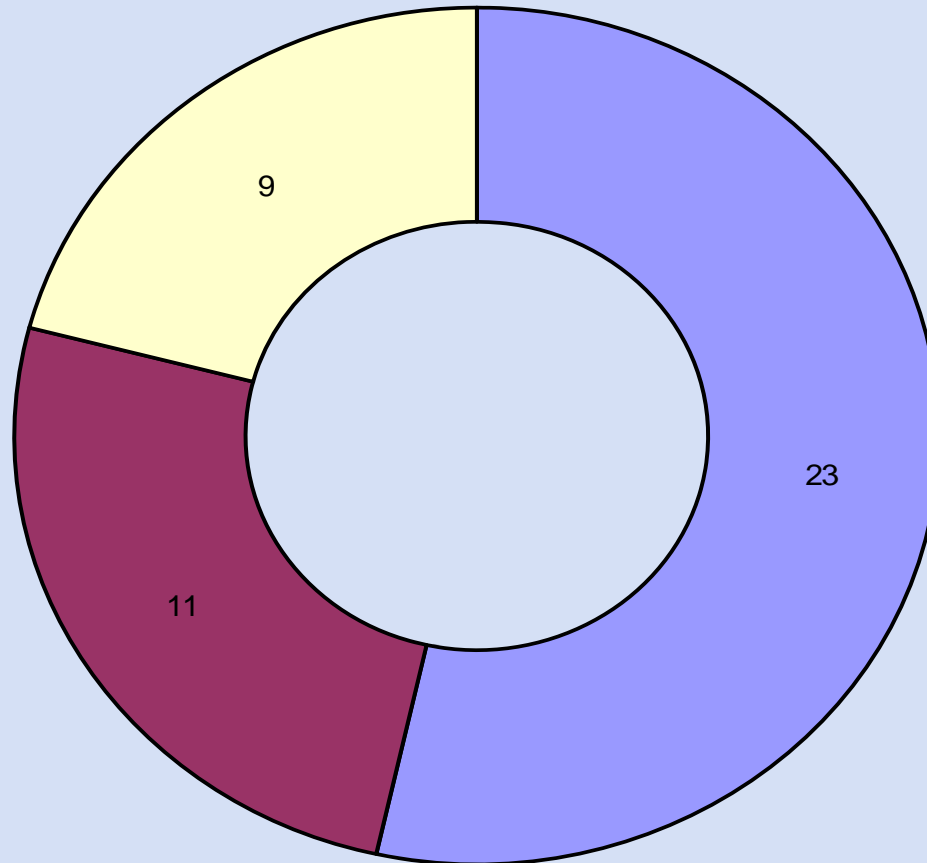


- ▣ Students
- ▣ Teachers
- ▣ Administrative staff
- ▣ External Stakeholders



IV.9 Whom has systematic

access to QA information ?

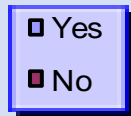
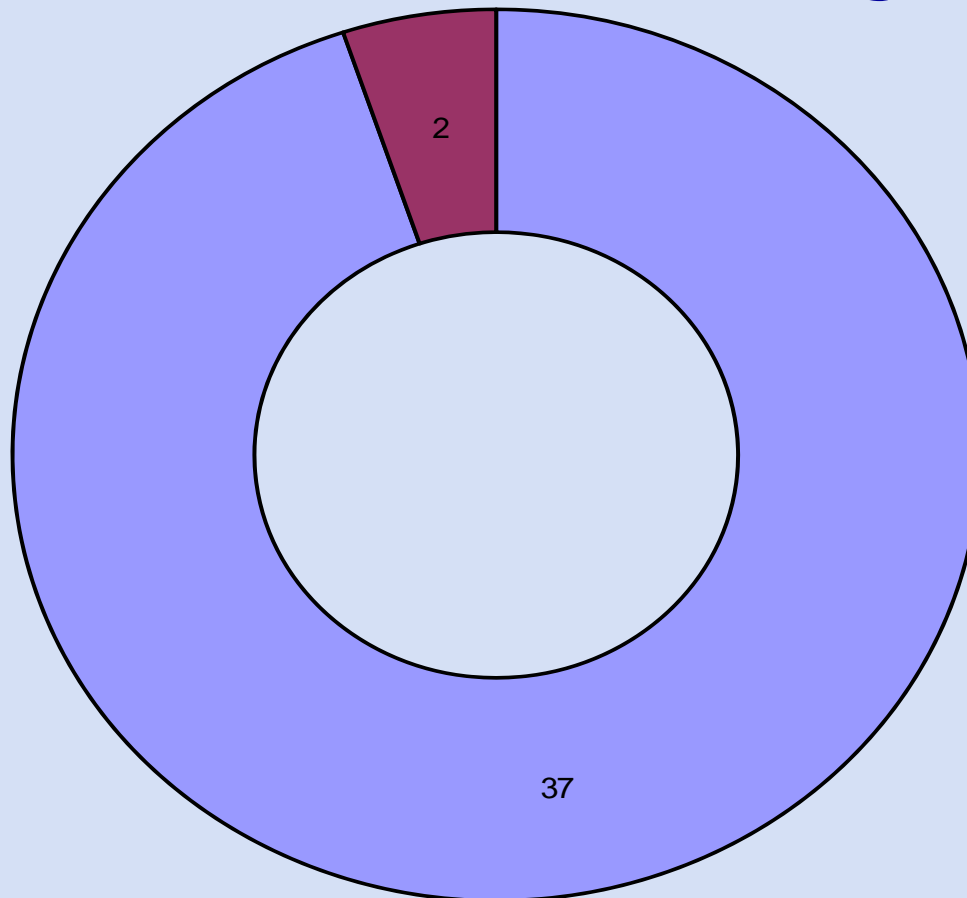


- Internal Stakeholders
- External Stakeholders
- General Public



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IV.10 Ready to help establish L^{HEI}QAA to build standards and guidelines



Conclusion & recommendations

- Higher Education Institutions (HEI):
 - believe in **Quality Assurance and Quality Enhancement**
 - Believe that Quality Assurance can enhance HEI **Autonomy**
 - are ready to help establishing a Lebanese HEI [**Independent**] Quality Assurance **Agency** to build standards and guidelines
- The standards should cover: internal QA of HEI, external QA of higher education and QA of external QA agencies.



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Thank You 

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